

Privacy Statement

This is the website of Care for the Family, a national UK charity. <https://www.careforthefamily.org.uk>

Our Postal address is:

Care for the Family
Tovey House
Cleppa Park
Newport
NP10 8BA

You can also contact us via email – mail@cff.org.uk – and by telephone on **(029) 2081 0800**.

Care for the Family does not record any personally-identifying information about your visit.

To view our revised Privacy Policy, please [click here](#).

The following information relates to how Care for the Family collects information online:

Email

We only collect and store those email addresses that have been submitted to us to make an order or receive email newsletters. The email addresses are stored on our database, which is not available to anyone outside of Care for the Family. The newsletters will be used to inform you of updates to content on the site, preview content, or to notify you of forthcoming events. These email addresses may be added to contact information we already have.

Cookies and Sessions

Whilst we use cookies on this site they are not used to record personally-identifiable information. All information submitted to us is held temporarily, for the duration of your visit to the site. As soon as you leave the site, the data will be held in session for 30 minutes or until all browser windows have been closed before it is purged. In the event of you returning to the site before that time, you will not have lost any details entered.

Statistics

We have implemented Google Analytics features based on Display Advertising ([Google Analytics Demographics and Interest Reporting](#)). You can [opt-out](#) of Google Analytics for Display Advertising and customize Google Display Network ads using the Ads Settings.

In addition, you can use the Google Analytics [Opt-Out Browser Add-on](#) to disable tracking by Google Analytics. We will use the data provided by Google Analytics Demographics and Interest Reporting to develop the site and content around our users' interests.

We always recommend that you protect yourself from intrusive monitoring on the web. However, we hope you will see how we can benefit from being able to analyse accurately how people use our site. Only data such as IP address, length of time spent on a page, where you came from, and to which page you went are recorded about your visit.

Ordering and Information Requests

Information submitted in order to process information requests or orders for products is handled by our host's secure server technology.

Please be aware that the payment from this site will be handled by Sage Pay.

Care for the Family is a registered charity
(England and Wales: 1066905; Scotland: SC038497).
A company limited by guarantee no. 3482910. Registered in England and Wales.
Registered Office: Tovey House, Cleppa Park, Newport, NP10 8BA



Your details are temporarily written to the server but deleted when your session ends. Any information collected is used by Care for the Family only. It is not shared with other organisations for commercial, or for any other purposes. If you do not want to receive emails from us in the future, please let us know by emailing us at mail@cff.org.uk and telling us that you do not want to receive emails from Care for the Family.

If you supply us with your postal address online, we will need to add you to our database system so we can process your order or enquiry. You can choose whether to receive our mailings or not. If you have chosen to receive our mailings, we will send you our magazine and periodic appeals, as well as notifying you of any events we are holding in your area or details of special promotions. If you do not wish to receive some, or any, of these mailings, please use the email address above to let us know and we will block your address from being mailed.

If you supply us with your telephone number online, we may ring you to ask how we can serve you better, or if there is an immediate problem with the request you have sent us.

